



CABINET

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To: Councillors Miah (Leader), Hamilton (Deputy Leader), Ashcroft, Blackshaw, A. Gray, Jadeja, Jones and Tillotson (for attention)

All other members of the Council
(for information)

You are requested to attend the meeting of the Cabinet to be held in Committee Room 1, at the Council Offices, Southfields, Loughborough on Thursday, 7th March 2024 at 6.00 pm for the following business.

Chief Executive

Southfields
Loughborough

23rd February 2024

AGENDA SUPPLEMENT – ITEM 6 – ADDITIONAL KPIs

6. CORPORATE DELIVERY PLAN 2024-25 2
- A report of the Chief Executive.
- Key Decision*

Key Performance Indicators 2024 - 2025

Indicator	Frequency	Owner	Q1 Target	Q2 Target	Q3 Target	Q4 Target	Annual Target
Date of oldest outstanding housing register application assessment (end of quarter snapshot)	Quarterly	Head of Strategic Housing	Less than 20 working days before end of quarter				
% New Housing Register application assessments completed within 20 workings days (during quarter)	Quarterly	Head of Strategic Housing	80% within 20 working days				
Date of oldest outstanding license application (end of quarter snapshot)	Quarterly	Head of Strategic Housing	Less than 130 calendar days before end of quarter				
% license applications determined within 130 calendar days (during quarter)	Quarterly	Head of Strategic Housing	80% within 130 calendar days				